

# COPUC Telecom Surcharges in 2024



Rolka Loube's Online Forms

# What's New in 2024?

- Rate Changes Effective January 1, 2024
  - The State 911 surcharge will remain at \$0.09 per access connection per month
  - The 988 surcharge will change to \$0.14 per access connection per month
  - The Telecommunications Service Relay (TRS) surcharge will remain at \$0.03 per line per month
- Registration
  - Combined Colorado Telecommunications Surcharge Registration Form to combined Company Contact Form.
- Rolka Loubé Online Forms
  - Create Rolka Loubé account, online forms for all telecom surcharges, one-time ACH payments. Replaces filing Combined Colorado Telecommunications Surcharge Remittance Form in efilings.
- Rule changes for Holidays
  - Currently if the last day of the month is a legal holiday, then the remittance shall be due the next business day.
  - Effective January 1, 2024 "Each originating service provider shall remit the amount the provider collected for the previous month, less the applicable vendor fee, no later than the last calendar day of the following month, even if that day falls on a holiday or weekend"

See Telecommunications Rules: 4 CCR 723-2

# 2024 Remittance Requirements for 911, 988, TRS

## Registration

1. Create an EFilings account.
2. Complete and upload the combined registration form via-Eilings into the proceeding noted on the form.
3. Receive a company code and surcharge information from Rolka Loubé.
4. Create a Rolka Loubé account from Rolka Loubé's website.

## Remittance

1. On a monthly basis, use the appropriate form for the time period in which the surcharges were collected from the customer, as the rates are built into the form.
  - The 2024 online form will be released in January.
  - 2022 and 2023 forms will be available in Rolka's online system in January.
  - 2023 and prior year forms to download can be found on the PUC Surcharge Page.
2. Send payment directly to Rolka Loubé. The address and ACH information for payment can be found on our website, Rolka Loubé's website. Payment sent via check or money order must be accompanied by a printed copy of the remittance invoice from Rolka Loubé's online form.

# Late Fees

If a service provider fails to timely file a report and remit collected surcharges to the Commission as required by statute, the Commission is required to assess penalty and interest on the estimated delinquent amount.


- Penalty is a one-time 15% fee, Interest is 1% assessed monthly from the due date until paid, where any partial months are counted as whole.
- 911 and 988 vendor fees are only allowed when remittance is timely filed.
- Amended forms - Only on any additional late amounts.
- There are no exemptions for 911 or 988. TRS is exempt only for lifeline customers..

Surcharge	Penalty	Interest
<b>State 9-1-1 Surcharge</b> § 29-11-103 (7)(b), C.R.S.	15% of the estimated late amount	1% each month from the due date until paid
<b>Telecom Relay Service (TRS) Surcharge</b> § 40-17-103, C.R.S.	No late Penalty	No Interest
<b>9-8-8 Surcharge</b> § 40-17.5-103 (5)(b), C.R.S.	15% of the estimated late amount	1% each month from the date when due until paid

***The Commission does not have the ability to waive penalty or interest, nor does the statute allow for due date extensions!***

# Colorado Telecommunications Funds Application (COTFA)

Login



**Colorado**  
TELECOMMUNICATIONS FUNDS ADMINISTRATION  
Created by the Colorado General Assembly

**Welcome Back!**

Username  
jgibson@coloradofunds.com

Remember me

Remember me

**LOGIN**

[Forgot your password?](#)

# Colorado Telecommunications Funds Application (COTFA)

## Dashboard

- Submitted Forms
  - Outstanding Invoices
- Contact Information
- Authorized Users

Colorado  
DEF Inc(C000002)  
985 Meadow St, Denver, CO, US, 80202  
Active Status: Active  
Active Start Date: Oct 18, 2022

### Open Surcharge Filings

ID	Month	Year	Mos. Late	Tot. Remittance	Tot. Late Fees	Involved Amt.	
19887	8	2023	0	\$207.16	\$0.00	\$207.16	VIEW REPORT
19886	0	2023	0	\$235.64	\$0.00	\$235.64	VIEW REPORT
13801	10	2022	1	\$7.02	\$9.00	\$14.02	VIEW REPORT

### Contacts

First Name	Last Name	Telephone	Ext.	Email	Title	Agency
No Records Found						

### Users

Full Name	Email	Last Login
No Records Found		

# Colorado Telecommunications Funds Application (COTFA)

## Surcharge Accounts (TRS, 911, 988)

- Process for Surcharge Form
  - Complete Form online
  - Invoices created
  - Payment options
    - Option to pay online (ACH Pull)
    - Print and mail check
    - Pay via ACH with account information provided (ACH Push)

# COTFA Launch Timeline

October 16th, 2023 Introductory Call to New Platform

Early December 2023 - Surcharges Online form training

Late December 2023 - Login credentials process released

Early 2024 - High Cost Support Mechanism Reporting training